

LATE PAYMENT AND DISCONNECT POLICY

1. Water bills are due by the 28th of the month if the 28th falls on a weekend payment is due the following Tuesday.
2. A 10% penalty will be added to the water bills paid after the due date.
3. Water service will be disconnected if bill is NOT paid within 10 days of due date and a \$50.00 reconnect fee will be added. Service will not be reconnected until the next business day.
4. As soon as the disconnect notices leave our office the \$50.00 reconnect fee will be added automatically to your account and you will have to pay it even if your water has not been shut off yet.
5. NO LATE NOTICES WILL BE SENT!!!

Please do not get in the meter box to shut off the water yourself (call the office) or you can use your shut off that is on your side of the meter.

Please do not leave the lid off of the meter box, the weather, ect... could damage the meter and the parts inside. If any parts inside the meter box (which includes the meter, the setter and any other parts used to provide water service), the meter box (itself) or the lid get damaged, misplaced or stolen, it will be the owners responsibility to pay for the new parts, meter box or lid. This includes everything mentioned above but is not only subject to the above, (for example mowing, baling hay, driving over the meter box, fire, covering up the meter area) could all result in the customer paying to repair or replace the meter, box, lid and parts.

On your water bill the side that has the gallons and amounts on it (the fat side/left) is the customers part of the bill to keep, the other portion of the bill (this side/right) is to be sent in with your payment.

Omaha Water Dept.
Thank you!

Print Name

Signature

_____ Date: _____